Information Technology

Ken Wardinsky
Chief Information Officer

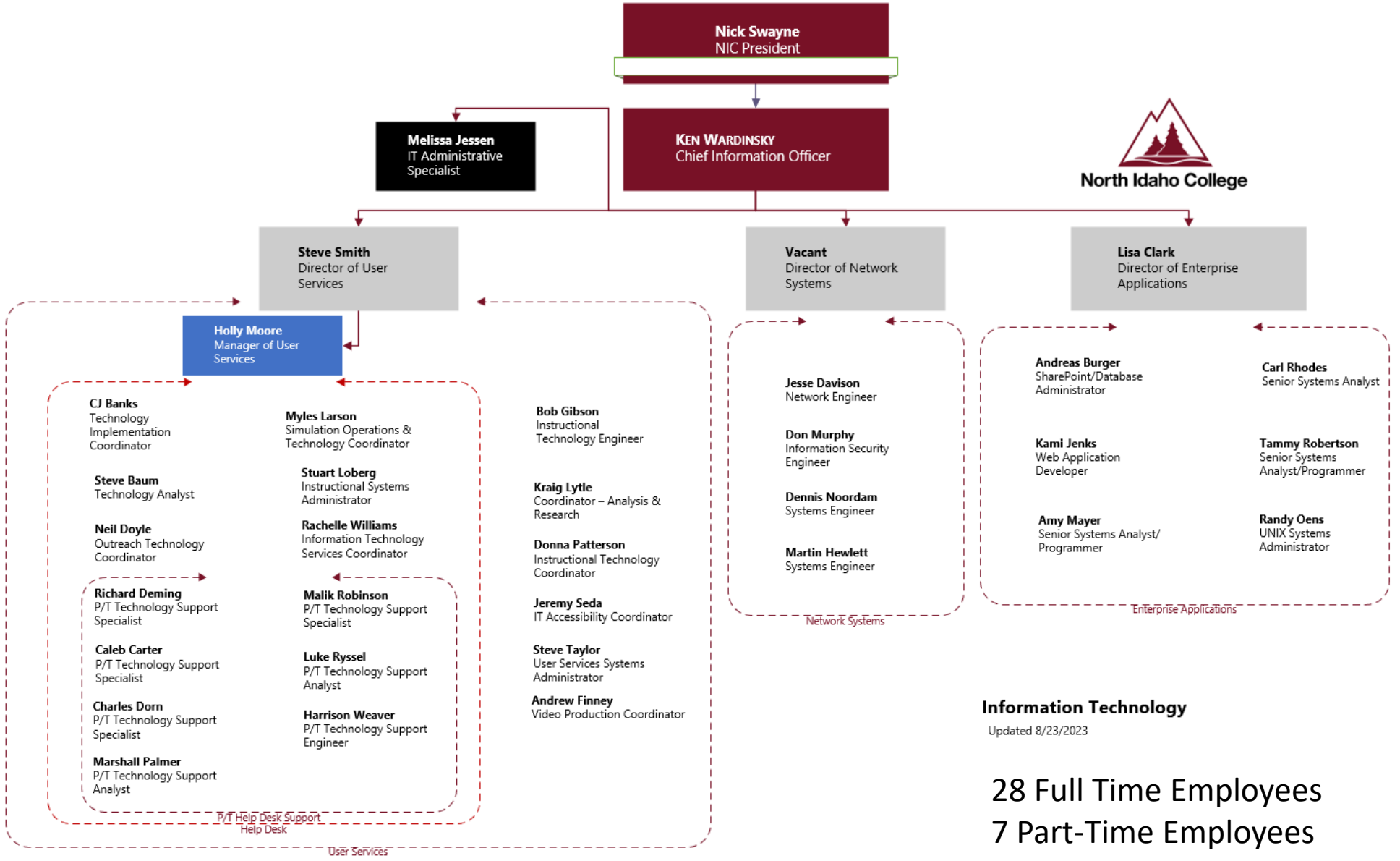
Supporting Presidents Goals:
2,3,4,5,6,7,8 & 10

North Idaho College

nic.edu

Organizational Chart

nic.edu



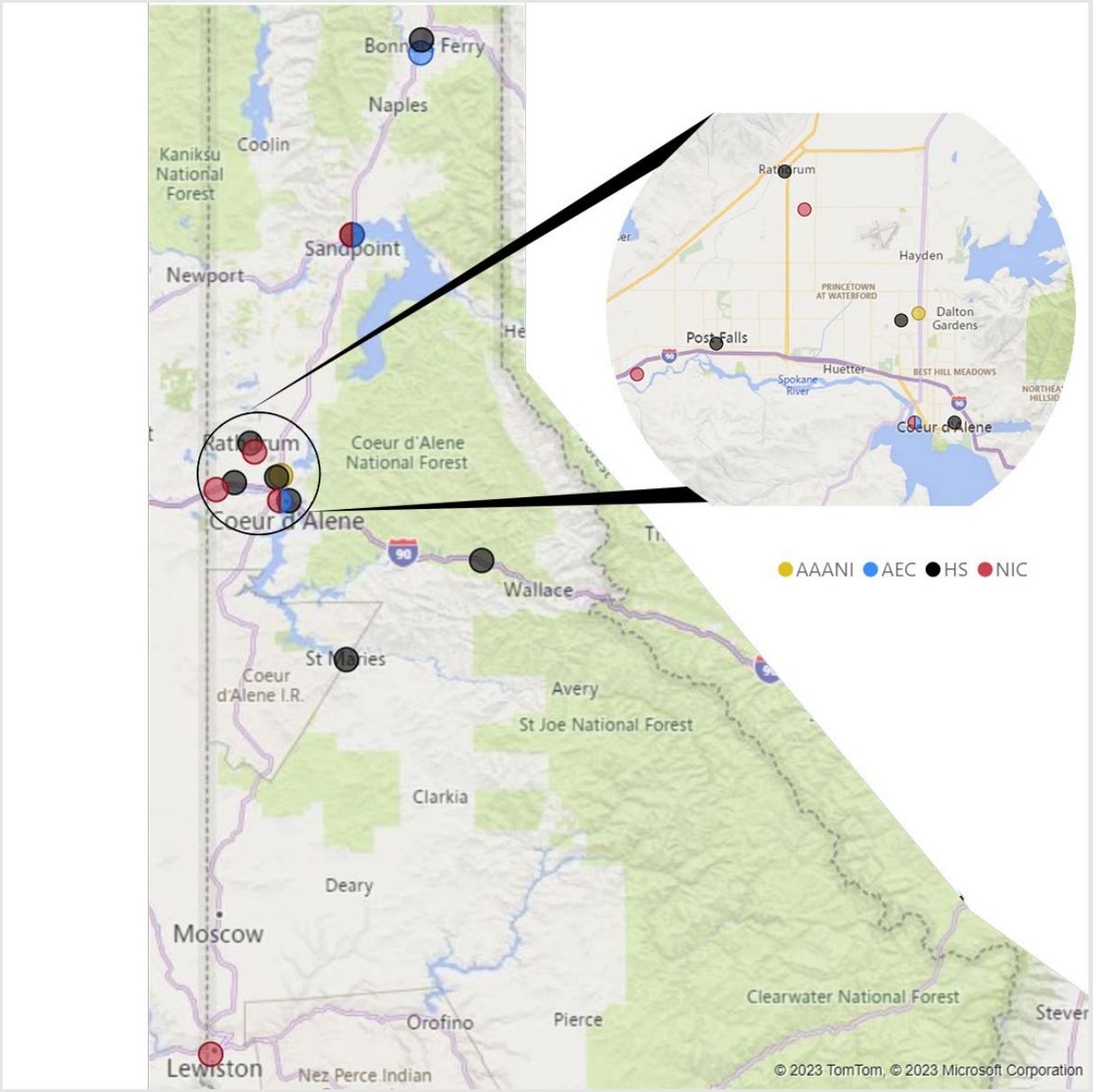
Information Technology

Updated 8/23/2023

28 Full Time Employees

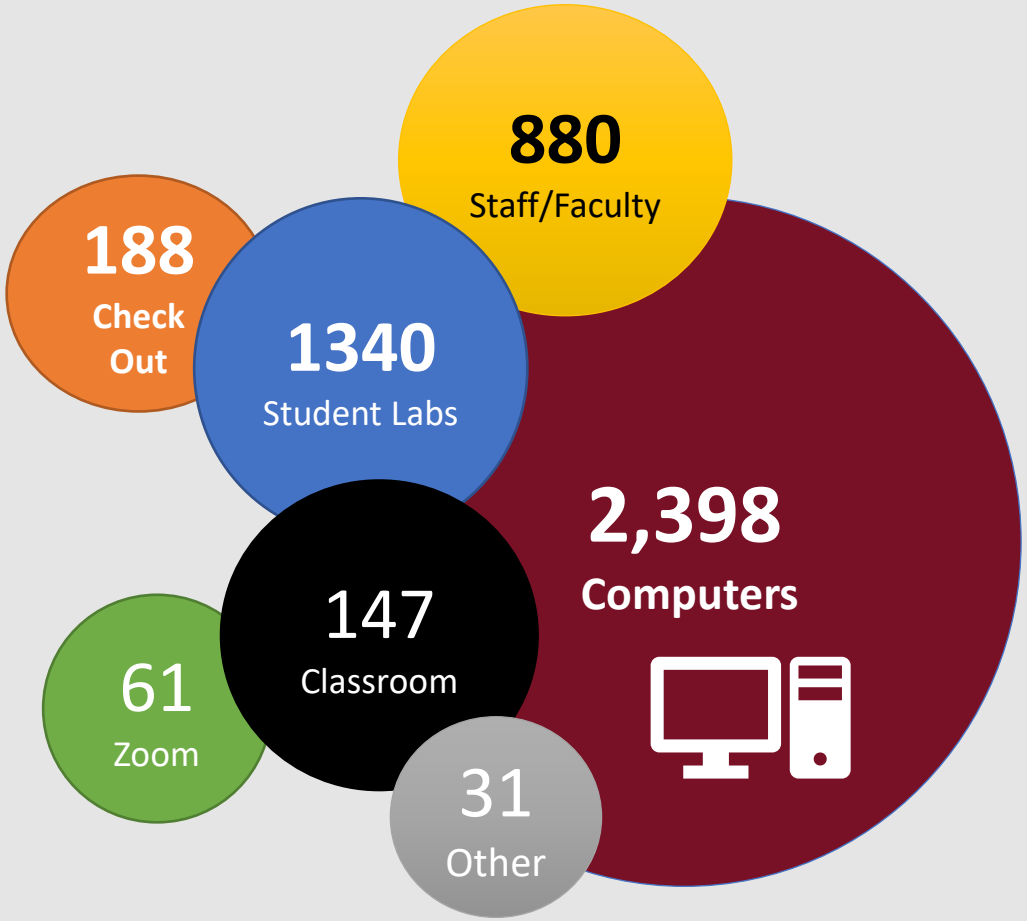
7 Part-Time Employees

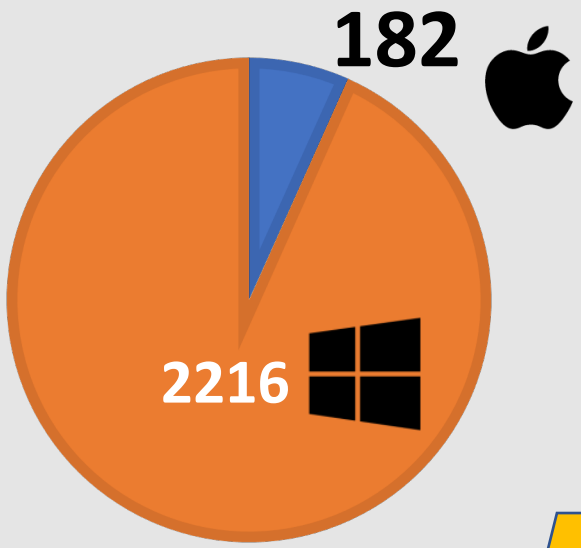
Locations Served



User Services

nic.edu





Average Tickets per academic year
8,820

66,585 Support Tickets since 2016

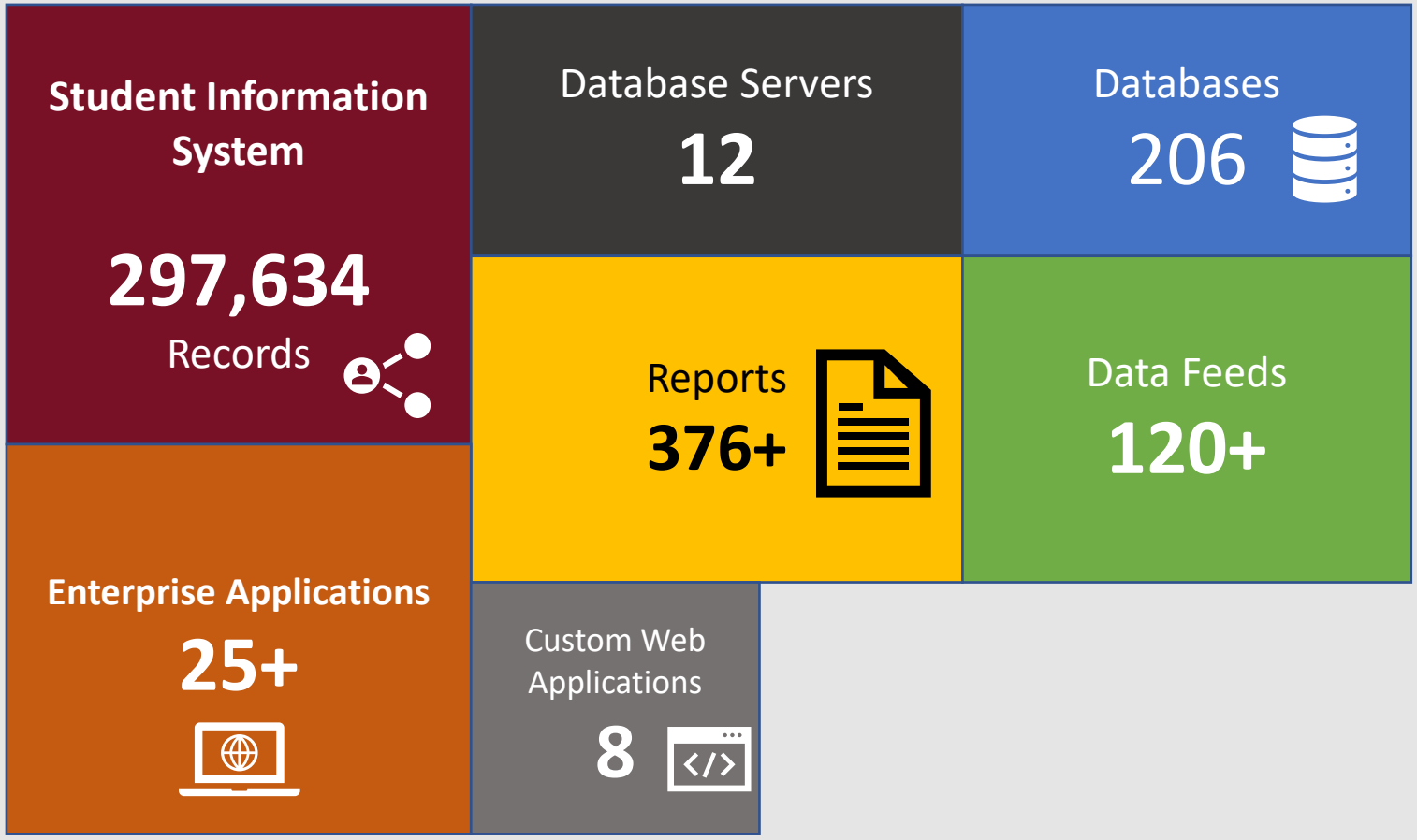
4,250
Fall 2022

4,841
Fall 2023

94%
Satisfaction Rate

Enterprise Applications

nic.edu



Network

nic.edu

Routers and Switches
184

Security Appliances
14

Onsite Storage Systems
5

Cloud Storage
28.2 TB

Wireless Access Points
299

On-Prem Storage Capacity
369 TB

Virtual Environment:
15
Hosts
226
Virtual Machines

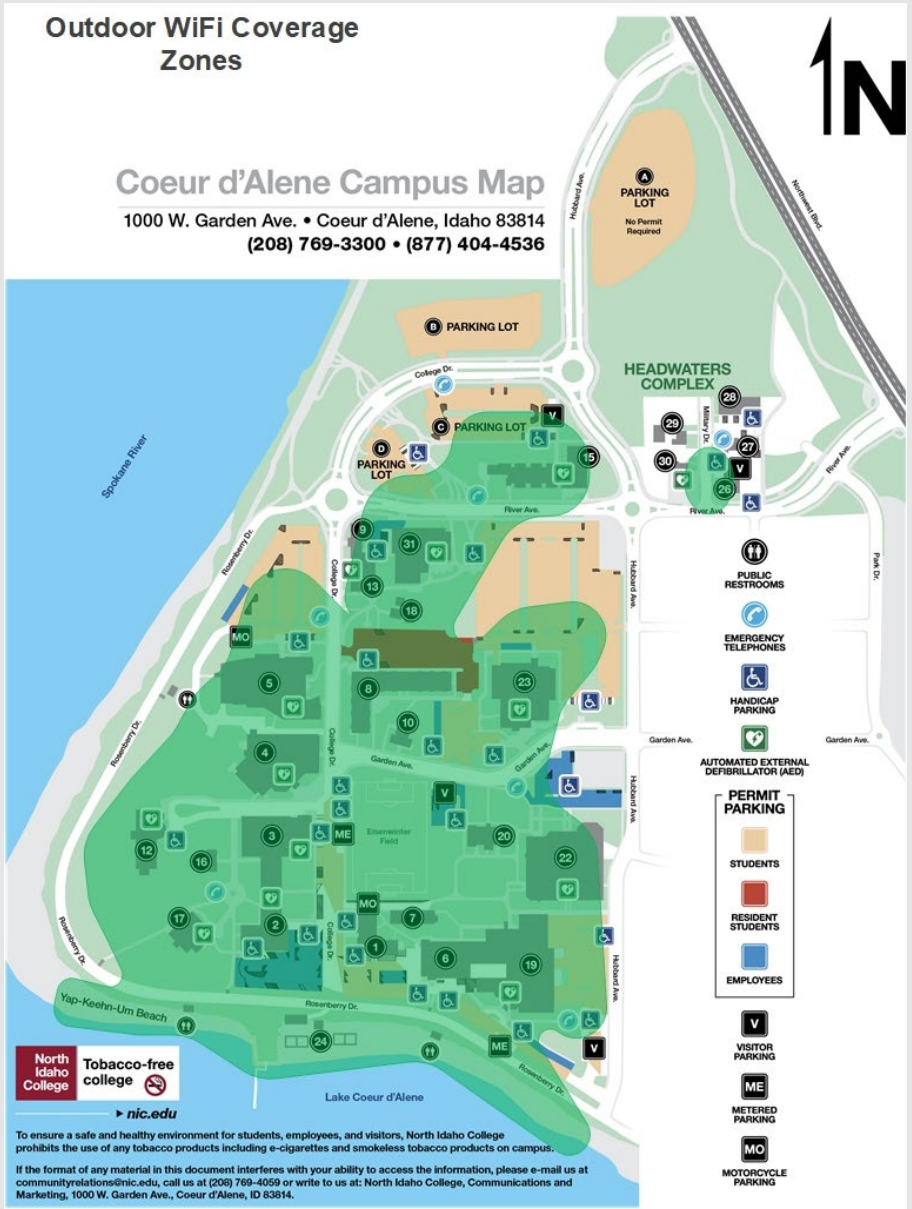
Single Sign On Connected Systems
56

8,365
User Accounts

1,412
Groups

Outdoor Wi-Fi

- NIC-Public-WiFi
- NIC-Cardinal-WiFi
- eduroam



Life / Safety

nic.edu

NIC Phone System

705

Emergency Beacons

80

Electronic Locks

251

Blue Light Phones

10

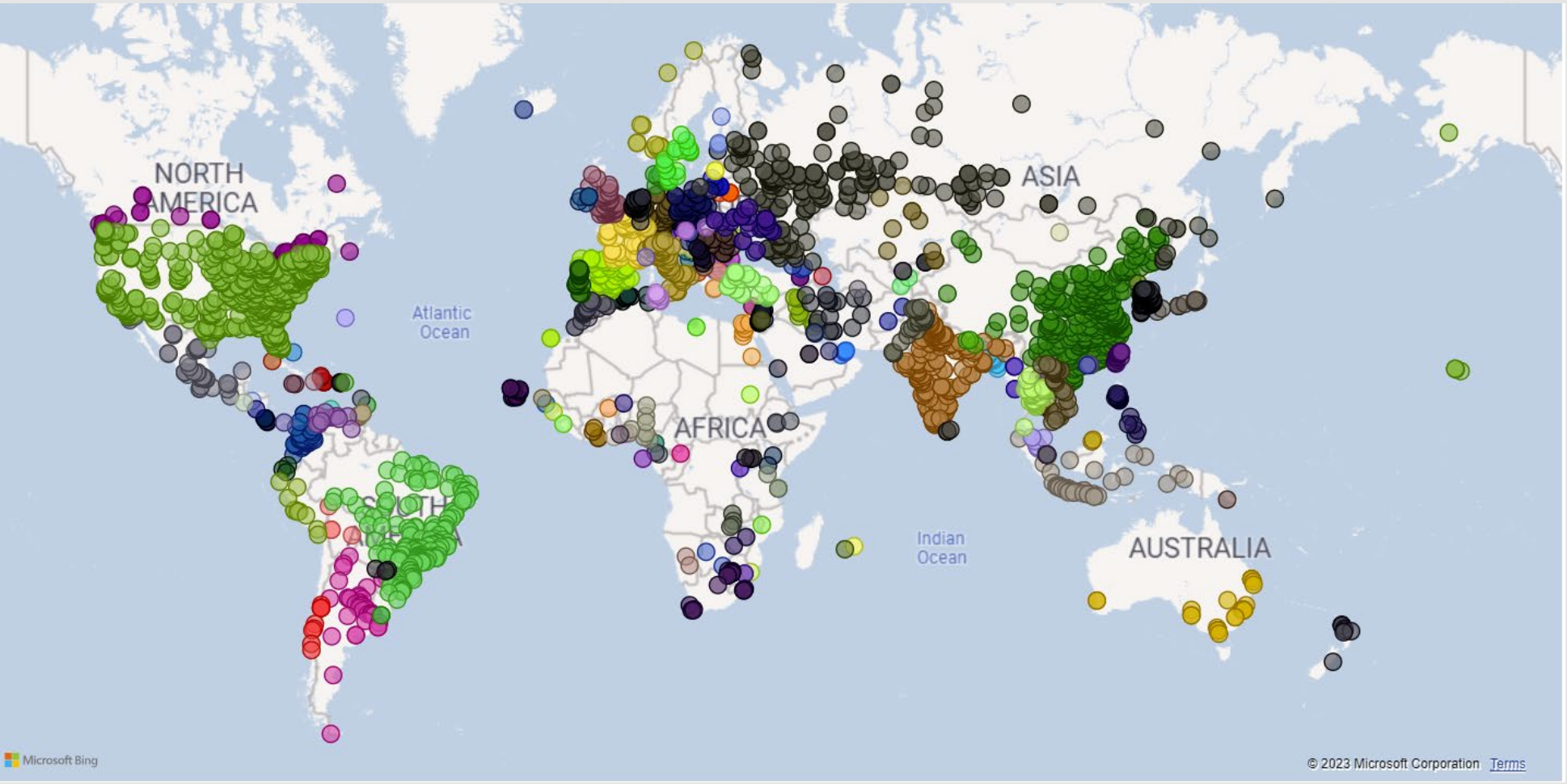
NIC Emergency Notification System

Cameras

195

www.nic.edu/alert/

Threats



July 2023 – November 2023

4,003,222

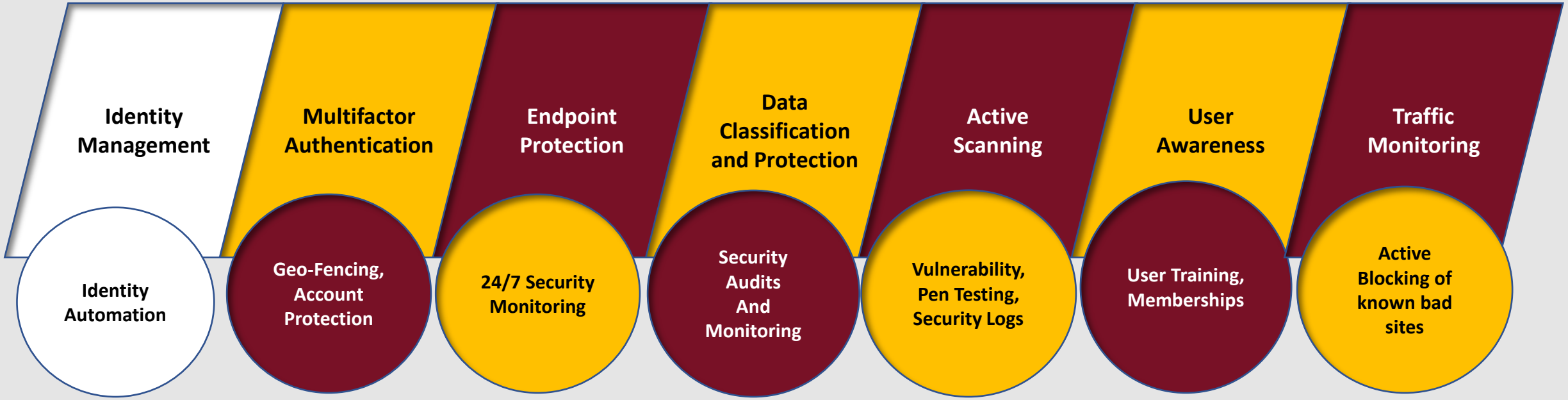
Failed
External logins

286,127

Successful
External Logins

Cyber Security

nic.edu



Compliance and Standards

- Americans with Disabilities Act (ADA)
- Center for Internet Security (CIS) Controls
- Digital Millennium Copyright Act (DMCA)
- Family Educational Rights and Privacy Act (FERPA)
- Federal Communications Commission (FCC)
- Federal Information Security Management Act (FISMA)
- Federal Student Aid Requirements (FAFSA)
- Freedom of Information Act (FOIA)
- Gramm-Leach Biley Act (GLBA)
- Health Information Technology for Economic and Clinical Health (HITECH)
- Higher Education Opportunity Act (HEA)
- Homeland Security Act of 2002
- IT Service Management (ITSM)
- National Institute of Standards and Technology (NIST)
- Payment Card Industry (PCI) standards

Gramm-Leach-Biley Act:

(Consumer Safeguards)
FTC new rules: June 2023

Annual report to governing board

- The Privacy Rule
  - FERPA
- The Safeguards Rule
  - Qualified Individual
  - Risk Assessment
  - Testing
  - Information Security Program
  - Response Plan
- Pretexting Provision
  - Protection from unauthorized disclosure
  - Mitigate ID theft

Closing